

**AGENDA**  
*HOUSING QUALITY STANDARDS INSPECTOR TRAINING*  
*WEB TRAINING*

**DAY ONE**

- 8:00      **Registration**
- 8:30      **Welcome and Introductions**
- 8:45      **Course Overview**  
            **Learning Outcomes**  
            **Introduction to the Course**
  - What HUD Expects
- 10:30     **Break**
- 10:45     **Introduction to the Course (continued)**
  - Developing Local Standards
  - Responsibilities of the Inspector
  - Overview of New Requirements
    - NSPIRE
    - Streamlining Final Rule**HUD's Requirements for Inspections**
  - Electricity and Security
- 12:00     **Lunch (on your own)**
- 1:00      **Windows, Walls, Ceilings, Floors, Interior, Kitchen**
- 2:45      **Break**
- 3:00      **Windows, Walls, Ceilings, Floors, Interior, Kitchen (continued)**
- 5:00      **End of Day One**

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**DAY TWO**

- 8:00 Bathrooms  
Building Exterior
- 10:30 Break
- 10:45 Heating and Plumbing Part I and Part II
- 12:00 Lunch (on your own)
- 1:00 Heating and Plumbing (continued)
- 2:30 General Health & Safety  
Lead Based Paint Regulations
- 3:30 Break
- 3:45 SEMAP Performance Indicators for HQS
- 5:00 End of Day Two

**DAY THREE**

- 8:00 Overview of HQS Flip Chart Guide/Inspection Checklist
  - HUD 52580 (Short Form)
  - HUD 52580-a (Long Form)Simulated HQS Inspection
  - Identify, Rate, and Record the Deficiencies
- 10:00 Break
- 10:15 Customer Service
  - Properly Greeting Clients
  - Asking Qualifying Questions
  - Properly Closing Out the InspectionQ & A
- 12:00 End of Seminar